DATE: 12/22/2022

TO: 911 Emergency Response Advisory Committee

FROM: Ryan Sommers, Fire Chief, North Lake Tahoe Fire Protection District, rsommers@nltfpd.net, (775) 831-0351

SUBJECT: REQUEST FOR APPROVAL FOR funding for the purchase of First Due software suite that will interconnect CAD data, routing for responding resources, pre-incident planning, and high-risk occupancy data management for the North Lake Tahoe Fire Protection District in an amount not to exceed $11,340.00

SUMMARY

The North Lake Tahoe Fire Protection District is requesting funding for the purchase of software that will interconnect our CAD data to a suite of applications that will enhance the information available to responding resources.

BACKGROUND

The First Due software suite is already in service for the Reno Fire Department, Sparks Fire Department and the Truckee Meadows Fire Protection District. The software increases safety for responders by linking several databases together and sending live information to responding resources. With North Lake Tahoe Fire Protection District joining the application, all County regional partners will be utilizing the same platform, therein increasing interoperability and information sharing between the jurisdictions.

First Due has held through the times and continued to grow their product. Regional partners report satisfaction with the product features including linked CAD data, response routing, pre-incident planning, and community engagement through the community connect platform. This product has enhanced emergency response with improved information sharing for responder, citizens, and businesses in our region. Currently, the North Lake Tahoe Fire Protection District seeks approval to join with our regional partners to improve upon the delivery and safety of our emergency service delivery to our community.

The attached invoice reflects the following:

*Quote for Software on a one-year contract (one payment): $11,340.00.

NRS APPLICABLE

NRS 244A.7645 proved approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

In addition, this funding would also be in compliance with NRS 244A7645(3).

STAKEHOLDER REVIEW(s)

Stakeholders are the City of Sparks Fire Department.

PREVIOUS ACTION

The First Due software suite has previously been approved for the Truckee Meadows Fire Protection District (Jan 21, 2021 – E911 Advisory Committee Meeting), and the Reno Fire Department (May 20, 2021 – E911 Advisory Committee Meeting) and Sparks Fire Department (November, 2022 – E9911 Advisory Committee Meeting).

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to support the automated size-up, pre-incident planning and high-risk occupant related data management software subscription. The total cost for the subscription is $11,340.00.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for an automated size-up, pre-incident planning, and high-risk occupant related data management software subscription for the North Lake Tahoe Fire Protection District, in an amount not to exceed $11,340.00.

POSSIBLE MOTION

Motion to approve funding the purchase of First Due fire response software that will provide CAD data, routing to responding resources, pre-incident planning, and high-risk occupant related data management for the North Lake Tahoe Fire Protection District for fiscal year 2022-2023 in an amount not to exceed $11,340.00.

first due

107 Seventh St, Garden City
New York, 11530, United States

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First Due Quote

Prepared By: Nicholas Dunigan
Valid Until:
Quote Number: 1545132000082562049

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North Lake Tahoe Fire Protection District

We are excited to present pricing for the First Due Suite! Please see below detailed breakdown. It is important to note that First Due is a cloud-based system, and all Support, Maintenance, Hosting and Upgrades are ALWAYS INCLUDED.

First Due Modules Included - Description	
Occupancy Management & Pre-Incident Planning Manage Occupancies, Hydrants, Pre-Incident Mapping, GIS data, Fire Systems, Hazardous Material, and Contacts.	$ 1,235.00
Responder Web Responder dashboard and Responder iOS/Android App with notifications, statusing and routing.	$ 1,105.00
Incident Reporting - NFIRS NFIRS Incident Documentation, State and Federal Compliance with automated submission.	$ 2,500.00
Personnel Management Store, Manage and Access Employee Records including demographic data, certifications and employment information.	$ 500.00
Events & Activities Create Events, View Global Activity Log, and Access Global Calendar.	$ 500.00
CAD Integration Automated importing of CAD calls via XML, Database Connector or API.	$ 2,000.00
Scheduling Integration w/ Third Party (Telestaff) Scheduling Integration with Telestaff	$ 1,500.00
Implementation and Configuration Services Services related to configuring and customizing the First Due Platform as described in the Statement of Work.	$ 2,000.00

Grand Total   **$ 11,340.00**

Annual Subscription   **$ 9,340.00**